

For Immediate Release
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Satisfaction survey results tallied

Eskaton Village Grass Valley to provide more assisted living options

Grass Valley, CA – Eskaton reports good scores on its recent satisfaction survey. “We listen,” said Todd Murch, president and CEO. “Our goal is to exceed expectations. If we aren’t doing that, we make changes.”

The 10-question survey is administered by a third party and validated before it is calculated and reported. Questions measure staff responsiveness, environmental conditions, food quality, service and overall satisfaction. Although 92% of residents and family members report overall satisfaction and willingness to recommend Eskaton, a desire for more living options was noted in past surveys.

Eskaton recently obtained a Residential Care Facility for the Elderly (RCFE) license for the entire building. All apartments now offer independence with assistance-as-you-need-it. This flexibility enables residents in independent living apartments to remain in their homes should assistance become necessary. It also enables couples to choose assistance for one spouse or both.

For information about independent living, assisted living or memory care, call 530-273-1778 or [visit our website](#) to learn more about what we offer.

About Eskaton Village Grass Valley

Eskaton Village Grass Valley is a multi-level community that provides independent living with services, assisted living and memory care in an apartment-style setting for more than 130 older adults. Eskaton is pleased to be voted the Best Assisted Living and Best Alzheimer’s Care Community 10 years in a row by readers of *The Union*.

About Eskaton

A nonprofit provider of aging services in California since 1968, Eskaton delivers services and support to nearly 14,000 individuals who live in our communities or receive in-home support.

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