



March 16, 2020

Dear, Residents, Families and Staff,

As we navigate the serious nature of the Coronavirus (COVID-19), our number one goal is to keep Eskaton residents (including their families) and employees safe, and as well informed as possible throughout the duration of this challenging time. To that end, we have implemented recommended practices with the intent of reducing exposure, such as, restricting visitation at licensed communities to all but essential healthcare and end of life practitioners, eliminating group activities and discontinuing congregating dining. We are taking daily temperatures of residents and staff, and adhering to the screening questions for COVID-19.

This is an evolving situation and will remain a high priority for the foreseeable time. We are holding mandatory daily meetings to coordinate information coming from the Centers for Disease Control and Prevention (CDC), California Department of Public Health, California Department of Social Services, and the California Governor's Office. We understand that timely and accurate information is essential, and we are constantly updating our COVID-19 website tab, posted notices, and emails.

We encourage our residents, families and employees to follow the guidelines that are continuously communicated. If you have questions or there is any uncertainty regarding practices or the sharing of information, please let us know right away. We continue to follow rigorous infection control protocols, and will adjust other processes as necessary when additional guidance is provided by government agencies.

We have a great workforce caring for our older residents, and all resources of the organization are available to assist where needed. Our emphasis on communication will continue and we ask that families be patient as there is still much uncertainty.

Thank you

Todd

Todd Murch
CEO