



## Good News Heroes

Eskaton's unsung heroes – the essential work behind the scenes

This special edition series of Good News Heroes is designed to keep Eskaton's staff abreast of positive news throughout our communities. To share your stories, please email [creative.team@eskaton.org](mailto:creative.team@eskaton.org).



### Virtual Pet Therapy

With visits to the communities no longer possible due to visitor restrictions and social distancing protocols, staff members at [The Parkview](#) are finding creative ways to keep our residents connected with their regular visitors – even the furry ones!

By leveraging technology, team members are holding "Virtual Pet Therapy" sessions over video calls and the results are paws-itively incredible.

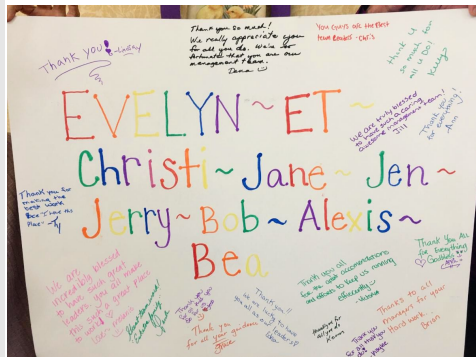
Even in times of great difficulty, the smiles of our residents keep us moving forward.



### Meals With a Side of Gratitude

When community partners like Christian radio station [The Fish 103.9](#) offer their thanks and support to Eskaton staff, it demonstrates to the entire community just how valued and appreciated our team members are. Along with messages of encouragement and gratitude [shared through video](#), employees of The Fish delivered lunch to members of Eskaton FountainWood Lodge to thank them for their dedication to the older adults in our region.

Thank you, The Fish, for recognizing what we've always known – Eskaton staff members should be celebrated for the selflessness they demonstrate every day.



### Celebrating Exemplary Leadership

So often we rely on our leaders to demonstrate appreciation for their team members, particularly during challenging times.

This week however, the frontline staff at Eskaton Village Placerville threw a surprise party to recognize those in management for all their hard work and exemplary leadership during the COVID pandemic.

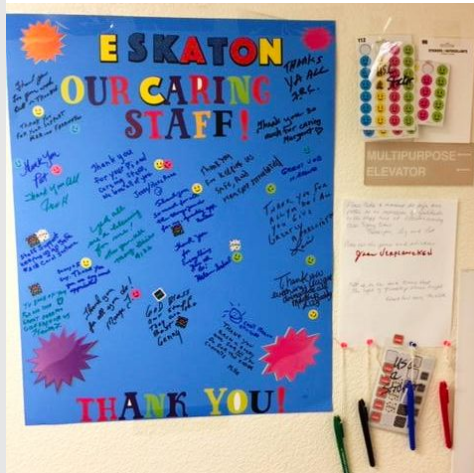
With a catered lunch and cleverly crafted poem, there were laughs and lots of smiles. Evelyn McGrath, Executive Director at EVP, was overwhelmed by the generosity of spirit shown to her and the management team.

"I was so moved today by the staff. When the managers walked in the dining room, they all clapped and cheered. What great employees we have at EVP. I almost cried with such heartfelt appreciation."



### Specialty Program

Eskaton Care Center Fair Oaks team members have risen to the occasion to help Eskaton fulfill its mission of enhancing the quality of life of older adults by providing essential care to those most in need of our professional services. This week, the Care Center [opened a Specialty Program](#) for older adults in stable condition with confirmed positive COVID-19 test results. This temporary program will allow residents to recover with the assistance of healthcare professionals prior to returning home, rather than remain in the hospital. This program is a self-contained unit with no cross-over of staff, residents and services into other areas of the center. All required protocols and precautions are being implemented to meet the needs of this vulnerable population.



### "Thank you for all you've done..."

Team members at Eskaton Lincoln Manor were elated to find a heartfelt expression of their residents' gratitude waiting for them when they arrived to work this week. With handwritten messages like "Thank you staff for all your support to keep us safe," and "Thank you for all you've done during these trying times to keep our spirits up," staff members are seeing for themselves the great impact they have on the lives of those in their care.

Keep it up, team!



### Cool Treats

Eskaton Care Center Manzanita is helping their staff "keep cool under pressure" by inviting a local business to provide complimentary shaved ice treats in recognition of their tireless service and dedication to our residents.

Great job, team!

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