

Eskaton's unsung heroes - the essential work behind the scenes

Good News Heroes is designed to keep Eskaton's staff abreast of positive news throughout our communities. To share your stories, please email: <a href="mailto:creative.team@eskaton.org">creative.team@eskaton.org</a>.



## **Senior Care During the Pandemic**

Eskaton's President and CEO, Todd Murch, participated in a panel on KVIE Channel 6, "Studio Sacramento: Senior Care During the Pandemic." Murch discussed the protocols and measures put in place throughout the Eskaton family of communities to safeguard residents and caregivers.

Eskaton's workforce, which includes more than 2,500 staff members, provide social connections, caregiving and support.

Murch also shared an interesting perspective that would surprise many outside of senior care. As a result of Covid-19, residents are sharing words of wisdom and comfort to the younger generation that serves them, a testament to the resiliency and fortitude of our older adults and proving that life is all a matter of perspective. Click here to watch the full interview!



#### **Heroes in Senior Dining Services**

Congratulations to Sonia G, The Reutlinger Community's Director of Dining Services! Sonia has been recognized for her outstanding commitment to the approximately 150 assisted living, memory care, skilled nursing and rehabilitation residents. Sonia is responsible for the supervision, administration and operation of dining services at The Reutlinger, managing the 20 employees who support the café, bistro, main dining room and room service.

Sonia has worked at <u>The Reutlinger</u> <u>Community</u> for 18 years, starting as a server and working her way up while simultaneously pursuing education and professional certifications.

Eskaton and The Reutlinger Community

Eskaton and The Reutlinger Community affiliated earlier this year, and through their combined resources and expanded services, both nonprofits are able to enhance the lives of older adults in Northern California.

From all of us throughout the Eskaton family of communities, congratulations to Sonia on her well-deserved recognition!



## **Cheers to National Beer Day**

Independent Living residents at Eskaton Village Carmichael gathered in both the Key Club and Fireside Room while following social distancing protocols to enjoy a half-hour "Happy Hour" with flights of beer, soft pretzels, and dips to celebrate "National Beer Day."

Cheers to our amazing care team for always finding a way to celebrate the little things!



# **Eskaton Care Centers Receive National Quality Awards**

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) have awarded Eskaton Care Center Greenhaven the 2020 Silver National Quality Award. Eskaton Care Center Manzanita received the 2020 Bronze National Quality Award for their outstanding service to older adults in their community, and Eskaton could not be more proud!

The AHCA and NCAL represent more than 14,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and developmental disabilities. Their National Quality Award Program provides a pathway for providers of long term and post-acute care services to journey towards performance excellence. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.



### **We Are Eskaton**

While the COVID pandemic continues to affect daily life for us all, the dedicated staff and care partners of Eskaton are more committed than ever to the safety and wellbeing of the older adults in our communities.

Our team continues to demonstrate creativity, resiliency and determination in their support of others, and we are filled with gratitude, knowing that whatever challenges come, we will conquer them together.

We are one. We are Eskaton.

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