

April 3, 2020

Hello Eskaton Friends and Family,

Today we find ourselves at the end of nearly a month of uncertainty and change. Thank you all for your support as we continue to follow federal, state, and local directives surrounding the COVID-19 pandemic. Eskaton has implemented these directives to keep our staff, residents, families, friends, and essential visitors safe.

I am sure that everyone has heard from various news outlets that California is experiencing an increase in COVID-19 positive cases. System-wide, we have experienced only three (3) positive COVID-19 tests to date and each have been managed per CDC and public health guidelines; however, we anticipate positive tests could increase in the weeks ahead given the state's current rate of infection.

Visitation is restricted, and due to the stay at home order, residents are not to go outside the community. Many of our staff providing care to your loved ones are themselves subject to the stay at home order when not at work, so we do understand. As hard as it is, we must ask for your compliance with visitation restrictions in place to mitigate spread of the virus.

Until the directives are lifted, we will continue to;

- Provide meal service to residents in their rooms and maintain six foot social distancing except when hands-on care is provided.
- Encourage families and friends to reach out to loved ones via phone, text, FaceTime, Zoom or other means of communication.
- Screen employees, including taking their temperature prior to beginning their shift.
- Maintain diligent environmental cleaning and protection according to CDC guidelines.
- Provide updates on the Eskaton.org website under the top COVID-19 banner.

Thank you all for your understanding and patience as we go through this challenging and unprecedented time together.

Stay well! Todd Murch, CEO